Cordell Barnes

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EDUCATION

Antelope Valley College (AVC)   **May 2026**

A.S. Computer Science   *GPA: 3.28*

Related Coursework: Program & Algorithms in Java, Program & Algorithms in C++, Data Structures using Java, Assembly Lang & Comp Architect, Discrete Structures

EXPERIENCE

Assistant Manager   **June 2024-Present**

Wetzel Pretzel

- Coordinate daily team operations by **assigning tasks** and **monitoring workflow** to ensure efficient service during high-traffic periods
- Communicate with customers and team members using clear, respectful language to maintain a positive and welcoming community environment
- Resolve customer concerns by listening actively and providing timely solutions to **protect brand reputation** and **customer satisfaction**
- Train new employees through **hands-on guidance** and **feedback** to improve performance and team consistency
- Adapt quickly to changing conditions by **prioritizing tasks** and **problem-solving** in real time to keep operations running smoothly
- Demonstrated ability to effectively **upsell products** and services, **increasing overall transaction value**.

SKILLS

Unreal, C++, Java, CSS, HTML, JavaScript, React, Brand Management, Problem Solving, Team Leadership, Task Management